

Appln. No. : 10/090,647 Confirmation No. 6097  
Applicant : James E. McGwin, Jr.  
Filed : March 4, 2002  
TC/A.U. : 3629  
Examiner : Ouellette, Jonathan P.  
  
Docket No. : 2691-001  
Customer No. : 22208

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

#### APPLICANT'S INTERVIEW SUMMARY UNDER 37 CFR 1.133

Applicant's representative, Dr. Jon L. Roberts, conducted an interview with the Examiner on August 17, 2007.

Claim 1 and the published application to Arunapuram et al. were discussed. Dr. Roberts noted that Arunapuram et al. is drawn to the optimization of a shipping process and that the presently claimed invention is not drawn to optimization. It was further noted that the present invention takes a process as it exists, determines a critical point for monitoring of the existing distributed process for process exceptions, i.e., events that would benefit from human intervention, and notifies a recipient of the exception as well as relevant contextual information to thus allow the intervention, which is not disclosed or suggested in Arunapuram et al.

Applicant agreed to present amended claims. No agreement was reached with the Examiner.

Respectfully submitted,  
/Christopher B. Kilner/

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